

Peterborough Public Health is committed to protecting your privacy. In order to provide you with the best possible care, it is essential that we have access to your personal health information. We collect, use, disclose, retain and protect your personal health information under the *Personal Health Information Protection Act, 2004* (PHIPA).

We collect personal health information about you:

- directly from you; or
- from the person acting on your behalf; or
- from other sources if we have obtained your consent to do so or if the law permits.

The personal health information that we collect may include, for example, your name, date of birth, address, health history, records of your visits to our clinics, and well as our home visiting and the care that you received during those visits.

We use and disclosure your personal health information to:

- treat and care for you;
- plan, administer and manage your care with other healthcare providers
- compile statistics;
- comply with legal and regulatory requirements; and
- fulfill other purposes permitted or required by law.

Your choices:

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

We have policies and procedure in place to ensure:

- the protection of your personal health information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal; and
- that everyone who performs services for us protects your privacy and only uses your personal health information for the purposes you have consented to, unless your consent is not required.

How to Contact Us

For more information about our privacy protection practices, or to raise a concern you have with our practices, contact us at:

Peterborough Public Health
Contact: Donna Churipuy
185 King Street
Peterborough, ON K9J 2R8
Telephone: 705-743-1000
E-mail: dchuripuy@peterboroughpublichealth.ca

How to contact the Privacy Commission

You have the right to complain to the Information and Privacy Commissioner if you think your rights have been violated:

Information and Privacy Commission/Ontario
2 Bloor Street East, Suite 1400
Toronto, ON M4W 1A8
Telephone: 416-326-3333 or 1-800-387-0073
Fax: 416-325-9195
Website: www.ipc.on.ca