



## ADVISORY

### Accessing COVID-19 Test Results

Thursday, August 13, 2020

At the local testing centres, individuals are directed to use their Ontario Health Card number to access their COVID -19 test results online at [covid-19.ontario.ca](http://covid-19.ontario.ca). This information is provided in the [TESTED! Now What?](#) handout. On occasion, some people have difficulty accessing their results online therefore beginning Monday August 17, 2020, these individuals will be directed to their primary health care provider to obtain their results. As an authorized Ontario health care provider you can access the COVID-19 test results for your patients through one of the provincial viewers (Clinical Connect, Connecting Ontario Clinical Viewer, and eHealth Portal) or an electronic medical record system (with OLIS to EMR) or Hospital Information System (with OLIS integration).

Patients with the old red and white health card will not be able to access their results online, however health care providers may be able to access these results directly from the Public Health Laboratory. If health care providers are not able to access results for patients with red and white cards these patients can be referred to public health for assistance. Peterborough Public Health will continue to provide results to anyone without a primary health care provider or visitors from out of province.

### COVID-19 Testing of Children

Many child care centres have reopened and schools will be opening soon in the Peterborough area. Even with low prevalence in the community or low clinical likelihood in some children, Peterborough Public Health recommends testing children attending these settings that present with symptoms consistent with COVID-19 including atypical symptoms. Children who are not tested may be required to self-isolate for 14 days from the onset of symptoms. Although a nasopharyngeal (NP) swab is the preferred specimen because of greater sensitivity, a throat swab is acceptable and encouraged if the NP swab is not an option or if the child/parent refuses.

Children may present with atypical symptoms, please refer to Ministry of Health's resource on symptoms:

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019\\_reference\\_doc\\_symptoms.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019_reference_doc_symptoms.pdf)