

Friday, July 12, 2019

Attention: Healthcare Providers

RE: INFECTION PREVENTION AND CONTROL LAPSE AT LAKELANDS FAMILY DENTISTRY CLINICS (Northbrook, ON) AND NORWOOD FAMILY DENTISTRY (Norwood, ON)

During an inspection completed by KFL&A Public Health on May 21, 2019, improper cleaning and sterilization practices were noted at the clinic. Consequently, KFL&A Public Health issued an order to close the clinic on May 21, 2019. Peterborough Public Health conducted an inspection on May 22, 2019 upon which evidence was found that medical equipment/devices were not cleaned and sterilized according to provincial standards, and there was inconsistent record keeping and incomplete policies and procedures.

We ask you to consider the following actions:

1. Assess your patient and consider testing for the following:
 - Hepatitis B acute infection (HBsAg and anti-HBc IgM)
 - Hepatitis B immunity (Anti-HBs)
 - Hepatitis C screen (anti-HCV)
 - HIV screen

Note: A special arrangement has been made with the Public Health Laboratory so that only one tube of blood is required for all the above tests and a separate HIV requisition is not required.

2. Counsel patients who had dental procedures at the clinic within the past 6 months (window period) to retest 6 months after their last procedure. Additional partially pre-filled blood requisitions may be obtained from www.kflaph.ca/IPACLapse or www.peterboroughpublichealth.ca/IPACLapse.
3. Counsel patients to take the following precautions to reduce the chances of spreading infection while waiting for test results:
 - a. Do not share personal items such as razors, nail clippers, or toothbrushes
 - b. Do not share needles or other drug related supplies
 - c. Do not share glucose or blood sugar testing equipment
 - d. Clean up any visible blood from wounds or spills
 - e. Use condoms during sexual activity

If you have any questions or concerns, please visit the KFL&A Public Health website at www.kflaph.ca/IPACLapse or Peterborough Public Health at www.peterboroughpublichealth.ca/IPACLapse.

Sincerely,



Rosana Salvaterra, MD, MSc, CCFP, FRCPC
Medical Officer of Health, Peterborough Public Health



Dr. Kieran Moore, MD, CCFP(EM), FRCPC
Medical Officer of Health, KFL&A Public Health

Friday, July 12, 2019

THIS LETTER CONTAINS IMPORTANT HEALTH INFORMATION

CONFIDENTIAL

«First_Name» «Last_Name»
«Street_Address»
«City», «Province» «Postal_Code»

RE: LAKELAND FAMILY DENTISTRY AND NORWOOD FAMILY DENTISTRY

Dental clinic records show that you are now, or have been, a patient at either the Lakeland Family Dentistry, 12357 Highway 41, Northbrook, Ontario or Norwood Family Dentistry, 4243 Highway 7, Norwood, Ontario.

During an inspection completed by KFL&A Public Health on May 21, 2019, improper cleaning and sterilization practices were noted at the clinic. Consequently, KFL&A Public Health issued an order to close the clinic on May 21, 2019. Peterborough Public Health conducted an inspection on May 22, 2019 upon which evidence was found that medical equipment/devices were not cleaned and sterilized according to provincial standards, and there was inconsistent record keeping and incomplete policies and procedures.

Having a dental procedure using instruments that have not been properly cleaned or properly sterilized carries a **low risk** of transmitting blood-borne infections, such as hepatitis B (HBV) and hepatitis C (HCV), and to an even lesser extent, human immunodeficiency virus (HIV).

Since the time of the inspections and orders, staff from the dental clinics have been working with KFL&A Public Health and Peterborough Public Health to ensure all dental instruments are being cleaned and sterilized according to provincial standards. The clinics will re-open once inspections have shown the site to be in compliance.

The dental clinics are cooperating with both Public Health agencies to ensure that patients who may have been treated at the clinic have the information that they need to make informed personal health decisions. At this time, KFL&A Public Health and Peterborough Public Health are not aware of any cases of hepatitis B, hepatitis C or HIV transmission at the dental clinic but out of an abundance of caution we recommend that all patients who had a dental procedure at the **Norwood Family Dentistry** location between **December 15, 2017 and May 22, 2019** or the **Lakeland Family Dentistry** facility between

Over...

February 20, 2018 and May 22, 2019 see their health care provider and consider whether they should be tested. Testing is important to protect your own health and to protect the health of others.

If you decide to consult with your health care provider, take this letter to your healthcare provider, the enclosed physician letter, and lab requisition with you. If you do not have a health care provider, you may access care at a walk-in clinic.

If you have any questions or concerns, speak with your health care provider or visit the KFL&A Public Health website at www.kflaph.ca/IPACLapse or Peterborough Public Health at www.peterboroughpublichealth.ca/IPACLapse .

Sincerely,



Rosana Salvaterra, MD, MSc, CCFP, FRCPC
Medical Officer of Health, Peterborough Public Health
Public Health



Dr. Kieran Moore, MD, CCFP(EM), FRCPC
Medical Officer of Health, KFL&A

Date received <i>yyyy / mm / dd</i>	PHOL No.
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General Test Requisition

ALL Sections of this Form MUST be Completed

1 - Submitter <div style="border: 1px solid black; padding: 5px;"> <p style="text-align: right;">Courier Code</p> <p>Provide Return Address:</p> <p>Name Address City & Province Postal Code</p> </div> <p>Clinician Initial / Surname and OHIP / CPSO Number</p> <p>Tel: _____ Fax: _____</p> <p>cc Doctor Information</p> <p>Name: _____ Tel: _____ Lab/Clinic Name: _____ Fax: _____ CPSO #: _____ Address: _____ Postal Code: _____</p>	2 - Patient Information <table border="1"> <tr> <td>Health No.</td> <td rowspan="2">Sex</td> <td>Date of Birth: <i>yyyy / mm / dd</i></td> </tr> <tr> <td>Medical Record No.</td> <td></td> </tr> <tr> <td colspan="2">Patient's Last Name <i>(per OHIP card)</i></td> <td>First Name <i>(per OHIP card)</i></td> </tr> <tr> <td colspan="3">Patient Address</td> </tr> <tr> <td>Postal Code</td> <td colspan="2">Patient Phone No.</td> </tr> <tr> <td colspan="3">Submitter Lab No.</td> </tr> <tr> <td colspan="3">Public Health Unit Outbreak No.</td> </tr> </table> <p>Public Health Investigator Information</p> <p>Name: _____ Health Unit: _____ Tel: _____ Fax: _____</p>	Health No.	Sex	Date of Birth: <i>yyyy / mm / dd</i>	Medical Record No.		Patient's Last Name <i>(per OHIP card)</i>		First Name <i>(per OHIP card)</i>	Patient Address			Postal Code	Patient Phone No.		Submitter Lab No.			Public Health Unit Outbreak No.		
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Patient Address																					
Postal Code	Patient Phone No.																				
Submitter Lab No.																					
Public Health Unit Outbreak No.																					

3 - Test(s) Requested *(Please see descriptions on reverse)*

Test: Enter test descriptions below

Hepatitis Serology

See Tests Requested box

4 - Specimen Type and Site

blood / serum faeces nasopharyngeal
 sputum urine vaginal smear
 urethral cervix BAL
 other - *(specify)* _____

Patient Setting

physician office/clinic ER (not admitted)
 inpatient (ward) inpatient (ICU) institution

5 - Reason for Test

diagnostic immune status
 needle stick follow-up
 prenatal chronic condition
 immunocompromised
 post-mortem
 other - *(specify)* _____

Date Collected:
yyyy / mm / dd

Onset Date:
yyyy / mm / dd

Clinical Information

fever gastroenteritis respiratory symptoms
 STI headache / stiff neck vesicular rash
 pregnant encephalitis / meningitis maculopapular rash
 jaundice
 other - *(specify)* _____
 influenza high risk - *(specify)* _____
 recent travel - *(specify location)* _____

Public Health Laboratories Testing Menu

For HIV, please use the HIV Serology form.

For historical duplex code information please access website at www.publichealthontario.ca/requisitions

Test (enter in Test Description Section 3)

Adenovirus (virus detection only)
Antimicrobial Susceptibility Testing - Bacteria
Antimicrobial Susceptibility Testing - Fungi, Nocardia
Antimicrobial Susceptibility Testing - Mycobacteria
Arbovirus Serology
Arthropod identification (ticks, lice, mites from human sources)
Bacterial Culture and Sensitivity
Bacterial Vaginosis - Gram Stain
Bordetella - PCR
Cat Scratch Fever (Bacillary angiomatosis, Bartonella)
Chlamydia trachomatis - NAAT/Culture
Chlamydomphila pneumoniae - PCR
Clostridium difficile toxin
Cytomegalovirus (CMV) Culture/Early Antigen
Cytomegalovirus (CMV) IgG Immune status
Cytomegalovirus (CMV) IgG/IgM Diagnosis
Dengue Virus Serology
Diphtheria antitoxin antibody¹
Electron microscopy
Enterovirus (Coxsackie, ECHO, Polio) (virus detection only)
Epstein Barr Virus (EBV) - EBV VCA IgG/EA/EBNA
Epstein Barr Virus (EBV) - EBV VCA IgM
Fungus - Superficial - Microscopy & Culture
Fungus - Systemic - Microscopy & Culture
Haemorrhagic Fever Serology (Yellow Fever, Ebola, Lassa)²
Hantavirus Serology
Helicobacter pylori serology (H. pylori)
Hepatitis A Virus Immune Status
Hepatitis A Virus Acute
Hepatitis B Virus Immune Status
Hepatitis B Virus Acute
Hepatitis B Virus Chronic
Hepatitis B - HBcIgM³
Hepatitis B - HBeAb³
Hepatitis B - HBeAg³
Hepatitis B Virus DNA⁴
Hepatitis C Virus Serology
Hepatitis C Virus RNA - Genotyping⁴
Hepatitis C Virus RNA - Quantitative⁴
Hepatitis D Virus (Delta Agent)
Hepatitis E Virus
Herpes Simplex Virus (HSV) IgG Immune Status
Herpes Simplex Virus (HSV) Virus Detection
Human Herpes Virus 6 (Roseola, Exanthema Subitum) - PCR
Influenza A, B (Flu) Virus Detection
Legionnaires Disease
Lyme Disease - Serology
Measles IgG Immune Status
Measles IgG/IgM Diagnosis
Measles Virus Detection
Molluscum contagiosum (Poxvirus) Virus Detection

Test (enter in Test Description Section 3)

Mycoplasma pneumoniae - Culture
Mycoplasma pneumoniae - PCR
Mumps IgG Immune Status
Mumps IgG/IgM Diagnosis
Mumps Virus Detection
Neisseria gonorrhoeae - NAAT/Culture
Norovirus Detection
Parainfluenza 1, 2, 3 (virus detection only)
Parvovirus B19 (Fifth Disease, Erythema Infectiosum) IgG Immune Status
Parvovirus B19 (Fifth Disease, Erythema Infectiosum) IgG/IgM Diagnosis
Q Fever Serology
Rabies Virus Antibody Screen
Referred Culture - Fungus Nocardia
Referred Culture - TB
Respiratory Syncytial Virus (RSV) (virus detection only)
Rickettsia (Typhus, RMSF) Serology
Rotavirus (virus detection only)
Rubella (German Measles) IgG Immune Status
Rubella (German Measles) IgG/IgM Diagnosis
Rubella (German Measles) Virus Detection
Serology - Bacterial (specify agent)
Serology - Mycotic (specify agent)
Serology - Parasitic (specify agent)
Stool parasites
Syphilis - Direct Fluorescence
Syphilis CSF (VDRL)
Syphilis screen
TB - Culture and Susceptibility (Mycobacteria culture)
Tetanus antitoxin antibody
TORCH (Toxoplasma, Rubella, CMV, Herpes Simplex) Diagnostic Screen
TORCH (Toxoplasma, Rubella, CMV, Herpes Simplex) IgG Screen
Torovirus (virus detection only)
Toxoplasmosis - Serology
Urogenital mycoplasma/ureaplasma
Varicella - Zoster (Chicken Pox) IgG Immune Status
Varicella - Zoster (Chicken Pox) IgG/IgM Diagnosis
Varicella - Zoster (Chicken Pox) Virus Detection
Viral Diarrhea (virus detection only)
Virus Isolation/Detection
West Nile Virus - Serology
Worm Identification

1. Testing is available only for the rare event of an adverse reaction to Diphtheria vaccine or the possibility of humoral immunodeficiency in the patient. This must be indicated on the test requisition in order for testing to be performed.
2. Contact Medical Officer of Health and Public Health Ontario Laboratory before ordering, 416.235.6556 or toll: 1.877.604.4567.
3. Individual Hepatitis B virus markers may be ordered individually.
4. The General Test Requisition is not required. Use the form F-C-HE-036, Hepatitis PCR Requisition and Information Form located at: www.publichealthontario.ca/requisitions

Public Health Ontario Laboratories

Customer Service Centre

7:30 am - 7:00 pm, Monday to Friday
8:00 am - 3:45 pm, Saturday

tel: 416.235.6556
toll free: 1.877.604.4567
fax: 416.235.6552
email: customerservicecentre@oahpp.ca

Emergency After-Hours Duty Officer

tel: 416.605.3113
website: www.publichealthontario.ca