

Thank you for joining the  
Campgrounds, Trailer Parks and  
Seasonal Resorts Webinar

**We will be starting at 11 am...**



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Public Health

# Campgrounds, Trailer Parks and Seasonal Resorts Guidance on Health and Safety during COVID-19

Date: June 5, 2020

Time: 11 am - 12 pm

Webinar

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**Claire Townshend**, Health Promoter

**Julie Ingram**, Manager, Environmental Health



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# Disclosure

- A recording of this webinar will be posted after the event
- This presentation has been prepared based on information current as of June 5, 2020 at 9:30am.
- Owners/Operators are responsible to be aware of changes to operations required as part of the COVID-19 emergency response.
- This presentation is intended to provide education only and is not legal guidance.
- The intended audience is owners and operators within the City and County of Peterborough, and Hiawatha and Curve Lake First Nations. All other regions must consult with the applicable Public Health Unit.

# Overview

- Current COVID-19 Orders
- Sector Specific Guidance Documents
- Public Health Measures:
  - Well Water & Drinking Water Systems
  - Food Establishments, Shared Facilities, etc.
- FAQ's and Discussion

# Current COVID-19 Situation

- [All Ontario Emergency Orders](#) are in effect until June 9, 2020, unless extended.
- Current emergency orders include:
  - the closure of outdoor playgrounds, play structures and equipment,
  - the closures of public swimming pools and outdoor water facilities,
  - the closures of bars and restaurants, except for takeout and delivery.
- Additionally, there continues to be restrictions on social gatherings of **more than five** people



# Resort Properties

- Resort properties are permitted to be open and operating however, all shared amenities like pools, hot tubs, shared washrooms, and restaurants (apart from take-out) must remain closed.
- Gatherings are still prohibited, so cottages should only be rented by single family units. The regulation prohibiting public gatherings can be found [here](#).



# Campgrounds & Trailer Parks

- Seasonal campgrounds (and trailer parks) are permitted to operate campsites for trailers and recreational vehicles that are:
  - Used by individuals who do not have another residence in Canada and need housing during the emergency period; OR
  - Are permitted to be there by the terms of a **full season contract**.
- Only campsites with electricity, water service and facilities for sewage disposal are permitted for use.
- All recreational facilities in the campground, and all other shared facilities in the campground, such as washrooms, must be closed.
- Other areas of the seasonal campground must remain closed to the general public and are only opened for the purpose of preparing the seasonal campground for reopening.

For more information, see section 3.1 of Schedule 3 from the Emergency Order: <https://www.ontario.ca/laws/regulation/200082>



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# Private Short-Term Rentals



- The government is allowing short term rentals, including lodges, cabins, cottages, homes, condominiums and B&Bs to resume operations in Ontario starting on Friday, June 5 at 12:01 am.
- Owners should consult health and safety guidelines (listed on the resources page) related to the tourism and hospitality sector when considering how they can reopen their doors to guests. Operators and guests should continue to practice **physical distancing**, wear a face covering when physical distancing is a challenge, and **wash hands frequently**.



# Well Water & Small Drinking Water Systems

- Labs are not closed. You must submit water samples as required, unless the facility is closed.
- If you have been closed for more than 60 days, you must notify PPH of your intention to reopen in writing by submitting the *Notice to Operate or Reopen* form along with a copy of test results as per s.5(6) of O. Reg. 319/08
- **Reminder:** record all actions in your records or logbook, including dates on which you opened or closed, dates you sampled, and all maintenance activities .



For more information review:  
[Operating SDWS during COVID-19.](#)



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# Infection Prevention and Control

- Also referred to as "IPAC" measures
- Must be incorporated daily, with all activities
- Help to control the transmission and spread of COVID-19
- Include things like:
  - Screening & Signage
  - Physical Distancing
  - Personal Protective Equipment (PPE)
  - Enhanced Environmental Cleaning and Disinfecting
  - General Hygiene



# Screening and Signage

- It would be beneficial to place signage for passive screening at the entrance to the resort/park, along with a list of symptoms.
- Consider active screening for staff daily (i.e. have someone asking the questions) and ensure policies are in place to disallow symptomatic staff from working.

## STOP...

### Do you have...

**a.** close contact with anyone who:

- has a respiratory illness;
- travelled outside of Ontario in the past 14 days;
- is a confirmed case of COVID-19 or a close contact of a confirmed case of COVID-19

**OR**

**b.** any of the following symptoms:

- fever ▪ new or worse cough ▪ shortness of breath
- difficulty breathing ▪ sore throat ▪ headaches ▪ diarrhea
- chills ▪ runny nose/nasal congestion without other known cause
- nausea/vomiting ▪ pink eye (conjunctivitis) ▪ difficulty swallowing
- unexplained fatigue/malaise/muscle aches ▪ abdominal pain
- decrease or loss of sense of smell or taste

**OR**

Are you over 70 years of age and experiencing delirium, unexplained or increased number of falls, acute functional decline, or worsening of chronic conditions?

### IF YES: DO NOT ENTER

Please return home to self-isolate and contact  
Peterborough Public Health to consult with a nurse  
call... **705-743-1000**  
email... [covid19@peterboroughpublichealth.ca](mailto:covid19@peterboroughpublichealth.ca)

### IF NO:

Please proceed and  
**use hand sanitizer** on entry.



Revised May 19, 2020



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# Physical Distancing

- Physical distancing is one of the primary public health measures for the prevention of COVID-19.
- This means that all individuals (not of the same household) must maintain at least 2m of distance between each other.
- Use signage to remind staff and guests about the importance of physical distancing.



# Personal Protective Equipment

**Wear a face covering when physical distancing is a challenge.**

## **Do:**



Wear a non-medical face covering like a cloth mask.



Wash your hands before putting it on and immediately after taking it off.



Make sure it fits well and covers your nose and mouth.



Change your face covering when it gets slightly wet or dirty.



Wash your face covering in hot water with detergent after each use.



Dispose of single-use face coverings into a lined garbage bin and wash your hands.

## **Do not:**



Do not wear a medical-grade mask as these should be reserved for our health care workers.



Do not share face coverings with others.



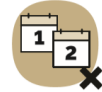
Do not touch or move your face covering when wearing it.



Do not place on children under the age of two years or on anyone who can't take it off on their own.



Do not use plastic or other materials that you can't breathe through as a face covering.



Do not re-use face coverings that cannot be cleaned.

- Encourage the use of non-medical masks (NMM) for staff and guests when physical distancing is a challenge.
- Medical masks are considered PPE and must be reserved for those providing direct care in clinical settings.

**It is recommended you wear a face covering when physical distancing is a challenge. Stop the spread of COVID-19.**

The best way to protect yourself is to continue to stay home as much as possible, wash your hands thoroughly and often, and stay 2 metres apart from others.

Visit [ontario.ca/coronavirus](https://ontario.ca/coronavirus)

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For more information visit:

[www.ontario.ca/page/face-coverings-and-face-masks](https://www.ontario.ca/page/face-coverings-and-face-masks)

# Enhanced Environmental Cleaning & Disinfecting

- An enhanced level of cleaning and disinfecting is required while we are all working to prevent the spread of COVID-19
- Follow the Public Health Ontario recommendations for the [Cleaning and Disinfection for Public Settings](#).
- Disinfectants must have a **Drug Identification Number (DIN)** - an 8-digit number given by Health Canada that confirms it is approved for use in Canada.
- Other general practices to follow include:
  - Cleaning should start in the clean areas and progress to the dirty areas
  - All surfaces should be cleaned at least daily with detergent and water and disinfected
  - Frequently touched areas such as handrails and doorknobs should be cleaned and disinfected more often subject to the frequency of use
  - Hands should be washed after undertaking cleaning activities
  - Supervisors should undertake regular monitoring to ensure that existing hygienic standards are strictly observed



# Cleaning & Disinfecting - Laundry

- Laundry for Cottage Rentals
  - Clean and disinfect sleeping equipment, including bedframes, bed rails and headboards thoroughly prior to use by another guest
  - Keep mattresses clean and in good repair
  - Wash and dry all linens using the hottest-possible laundry cycle
  - Use washable, non-absorbent mattress covers to help protect mattresses from contamination by guests
  - Clean and disinfect mattress covers on a regular basis
  - Replace mattress covers and pillow covers when torn
  - Use precautions and public health measures in laundry rooms

Help prevent the spread of germs and protect yourself from COVID-19 and other respiratory viruses.

## Physical Distancing in the Laundry Room

### Maintain safe distancing:

- ✓ Keep 2 metres apart from others
- ✓ Limit number of people in the laundry room



For details, visit [peterboroughpublichealth.ca/covid19](https://peterboroughpublichealth.ca/covid19)

*You may wish to post this [poster](#) and ['tip sheet'](#) to help guests understand how to minimize risk while doing laundry*

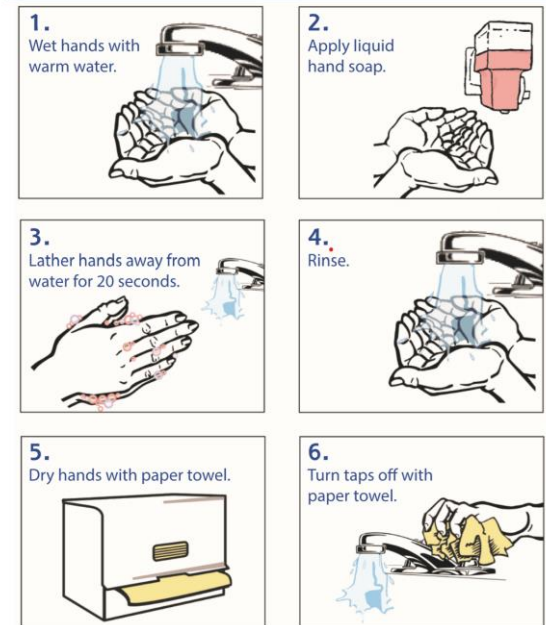


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# General Hygiene Practices

- Hand Hygiene
  - The importance must not be underestimated
  - Critical for employees and guests
  - Ensure the provision of hand washing stations/supplies and hand sanitizer
  - Use signage to remind guests to perform hand hygiene frequently

## The Six Steps of Proper Handwashing





# General Hygiene – Food Safety

- Restaurants and bars are permitted to provide take-out or delivery only. This includes restaurants or bars located at campgrounds, resorts and trailer parks.
- The *Restaurant and food services health and safety during COVID-19* provides much detail and advice. You can also consult with your local public health inspector.



# FAQ's

**Q: Are beaches allowed to be open?**

A: Yes, private beaches that are not routinely monitored by Peterborough Public Health can be opened.

**Q: Can 'fish huts' be used by guests?**

A: Yes, provided they are used by one angler at a time, and a thorough cleaning and disinfecting is completed after each use.

**Q: Can pools, hot tubs, and playgrounds be open?**

A: No. Current emergency orders require the closure of these

**Q: Can we provide picnic tables for guests to eat at, outside the restaurant?**

A: No. Under the Emergency Order, takeout food is only permitted if the customer takes their food away from the establishment.

Refer to PPH's [Campgrounds, Trailer Parks and Resorts website](#) for more FAQ's



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**Please type any questions into the  
chat box**



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# Resources

- Peterborough Public Health's Website for [Campgrounds, Trailer Parks & Resorts](#)
- [Spread Business Information Line](#) at 1-888-444-3659.
- [Self Assessment Tool](#)
- Tourism specific guidance documents that may be helpful are available here –
  - [The health and safety guidelines related to the tourism and hospitality sector](#)
  - [The health and safety guidelines for hotel reception, room service and front-line staff](#)
  - [The health and safety guidelines for hotel housekeeping and laundry employees.](#)
  - [Guidance on Health and Safety for Lawn Care Workers during COVID-1](#)
  - [Cleaning and Disinfection for Public Settings](#)
- The most recent [symptom list](#) – current as of May 25 and symptoms [POSTER](#)
- [Physical Barriers for COVID-19 Infection Prevention and Control in Commercial Settings](#) (best practices, installing, and cleaning plexiglass barriers)
- [Face coverings now recommended when physical distancing is a challenge](#)

# Need more info...

Visit [www.peterboroughpublichealth.ca](http://www.peterboroughpublichealth.ca)  
and the [Campgrounds, Trailer Parks, and Resort](#) website

## Infection Control & Safe Water

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